

Mary O'Neil

From: luis llanos <kristali@comcast.net>
Sent: Monday, May 11, 2015 8:50 PM
To: Mary O'Neil
Subject: 54 muirfield rd

Hi Mary,

I just noticed that the letter I sent you to view did not get sent in it's entirety. It looks as though it was cut off. I am sending it again since it is the end of the letter where I say there will not be any more sounds of chiseling.

Best,

Kristin

PS I did receive your email with containing the staff report. Thanks

kristali@comcast.net

Kristin Llanos

54 Muirfield Rd.

Burlington, VT 05408

Strathmore Neighborhood Association

Attn: Board President & Members

Re: Noise complaint by Kelli Brooks

May 1, 2015

Dear Scott,

I am writing to officially respond to the numerous complaints from Kelli Brooks regarding my hobby and home business of producing granite cheese boards on a small scale.

I would like to stress that Kelli is the sole individual amongst my neighbors to complain about "noise issues." I have approached other neighbors to actively inquire about any "noise issues" from the chiseling of granite and no one has expressed the same concern.

In fact, many have expressed concern regarding Kelli's relentless nature to pursue oversight of what I do on my property which has led to hostile communications with my husband and me. This is despite our every effort to address her ongoing grievances. When she first brought up the issue, we immediately went out and purchased \$200 worth of materials to soundproof the shed. We also limited our work hours to only a couple of days a week only for a few hours. Simply put, we made our best efforts to maintain a nice neighborly relationship but Kelli chose to escalate matters to the point of what I and many others consider to be harassment.

Furthermore, she has made wrongful accusations (in addition to submitting inaccurate photos for evidence) about my husband and I being responsible for broken bridges and ongoing granite dumping in

the woods. Both are untrue. I would be remiss if I didn't mention how appalled I was at your reaction and handling of Kelli's accusations and complaints. Not only did you immediately take her side but you failed to verify matters before calling me and confronting me with unnecessary comments such as "would you like it if I came and built a bridge on your front lawn?"

When I clarified that the bridge Kelli was complaining about was not in fact the bridge we constructed and that all granite pieces had been promptly removed upon the Board's initial outreach to me, you should have at least responded with an apology for the confusion.

For the record, I contacted Frank vonTurkovich about the bridge we did build (lining our property) and received his full approval for keeping and maintaining it. As you saw from the photo I sent to you, it is constructed of only natural materials from the woods in which my children and husband built over 2 years ago. It has been used by many neighbors to enter and exit the woods (including Kelli). Furthermore, it is Frank's concern and only his right to disapprove of a walkway or bridge on his property not that of members of the Strathmore Board.

To resolve all of this, I want to inform you that I have sought legal counsel and have met with the zoning office and police department. All parties have advised me that there are simply no grounds for a noise complaint and that my licensed business is in no way a major commercial venture.

While I take pride in my home and enjoy being a resident of this neighborhood, I also have a thriving, creative at home business and cannot believe the lack of respect and professionalism that has taken place in the process of settling this matter from key members of the Board. It is additionally shameful that you, as fellow neighbors, are incapable of being civil when approaching others with your thoughts or concerns.

Given all the negative correspondence that has taken place, I have settled the issue of any granite chiseling sounds which should put an end to all complaints about "noise issues." I am no longer willing to correspond with you on this manner and will not be attending the Board Meeting on May 6th.

Since the chiseling sound is now resolved, please consider this matter settled and accept this letter as my final correspondence with you on this matter. I also ask that you no longer contact me about the matter.

Thank you for your time,

Kristin Llanos